

# How safe are your **children online** during lockdown?

Now more than ever we need to be keeping our classrooms open with remote learning. It is also essential that we ensure that children are exploring the internet safely and navigate the issue of reliability of information online in a safe, responsible and engaging way.

This year in the UK, Safer Internet Day explores the reliability of the online world and the impact of dealing with fake content. The internet has an amazing range of information and opportunities online, but how do we separate fact from fiction?

Let's teach the young and the not so young how to explore the best of the online world and why it is important to create a supportive, critical and questioning culture online that encourages debate and discussion.

## Concero will support schools with **necessary e-safety training**

Concero will support schools with necessary e-safety training and advice for teachers, pupils and parents to teach young people the skills to support one another, and the strategies to spot and speak out against harmful and misleading content online.

Whether or not you are already a Concero customer, you can take up our e-safety training without paying a penny. Staff training sessions will be provided remotely. Online information and advice will be provided to distribute to pupils and parents

 All of our training can be done remotely.

 To sign up for Concero's free e-safety workshops head over to [Concero.education](https://Concero.education)

# Guidelines to share with **parents**

In the meantime, here are some guidelines to share with parents to help protect their children working online at home during lockdown. If you would like a PDF version of our guidelines, please feel free to get in contact.

**Do you know who your children are talking to when they are online?**

Would you let them talk to complete strangers in the street?

Ask your children, talk to them, find out!

**Do you know what your children are doing online?**

Ask your children, talk to them, find out!

**Do you know who their friends are?**

Ask your children, talk to them, Find out!

Their friends should be people they know in the real world.

**What games are your children playing online?**

Are they age appropriate?

Do you know who they are playing with?

Ask your children, talk to them, find out!

**Where do your children access the internet at home?**

The bedroom is not the safest place, children can be engaged in all sorts of activities that you are unaware of. Always have your children access the internet in a public place at home e.g. the Kitchen, living area, so that you can see what they are doing.

**Are your children using social media? If so what apps are they using?**

Ask your children, talk to them, find out how the apps work, how to set the settings to private.

**Do you have parental control software on the devices at home?**

It is always advisable to download and purchase parental control software that enables you to set passwords and controls on the devices.

**How much time do your children spend online?**

Manage the time your children spend online, be creative with other materials so that they have more interaction time with you and not a device.

**Do you believe everything you read on the internet to be true? If so, why?**

We should always question the information we see on the Internet. Where is it from? Who has posted this information? Is it from a reliable source? How do you know?

E.g. 7% of American adults believe that chocolate milk comes from brown cows - true or false?

**We are here to help you**

We are here to help you so you can talk to us about your normal support, e-safety, device procurement or whatever comes to mind.

On that note, please feel free to include your account manager in any email list that you have and follow us on social media for tips, tricks and updates.

- **Give us a call: 0333 111 0004**
- **Log a ticket:** [support@concerouk.com](mailto:support@concerouk.com) We will respond to any and all tickets in our usual efficient and effective way.
- **Take advantage of our free educational resources:** <https://squareone.education/> Now, more than ever, online educational resources are needed to support our children's education. Square one is set up by Concero UK to do exactly that.
- **Visit our website:** [concerouk.com](https://concerouk.com)
- *Please note that some of our staff will be working from home so you may occasionally hear a child or a pet in the background. Having said that, sometimes the barking is coming from James...*